

Accessibility of the Fingrid Open Data online service

This accessibility statement explains how well the Fingrid Open Data online service complies with the Act on the Provision of Digital Services, what shortcomings there are in the accessibility of the website and how you can give us feedback on accessibility problems.

Fingrid is responsible for this online service. We want as many users as possible to be able to access our digital services. We take accessibility into account in the development of digital services.

How accessible is the website?

This online service largely meets the A and AA level accessibility criteria required by law (WCAG criteria 2.1). The online service has some shortcomings in accessibility, which are described in more detail below.

Did you notice any gaps in accessibility?

We are constantly striving to improve the accessibility of the online service. If you observe any issues that are not described on this page, please let us know and we will do our best to fix any shortcomings. We will respond to requests and comments as soon as possible, but no later than within two weeks.

You can contact us by sending an email to avoindata@fingrid.fi.

Accessibility monitoring

The Regional State Administrative Agency for Southern Finland monitors the implementation of accessibility requirements. If you are not satisfied with the response you have received or you do not receive a response at all within two weeks, you can give feedback to the Regional State Administrative Agency for Southern Finland. The website of the Regional State Administrative Agency for Southern Finland provides detailed information on how to file a complaint and how the matter will be processed.

Regional State Administrative Agency for Southern Finland

Accessibility Monitoring Unit

[Accessibility Requirements website](#) (in Finnish and Swedish)

[saavutettavuus\(at\)avi.fi](mailto:saavutettavuus(at)avi.fi)

Telephone (switchboard) +358 295 016 000

More detailed information on technical accessibility

The online service is not yet fully accessible.

Content or features that are not yet accessible

- Some of the images do not have appropriate alternative texts. (WCAG 1.1.1)
- The heading hierarchy is inconsistent. (WCAG 1.3.1, 2.4.6)
- The focus order is not logical in certain parts of the online service. (WCAG 1.3.2, 2.4.3)
- Some of the colour combinations used in the online service do not meet the minimum colour contrast requirements. (WCAG 1.4.3, 1.4.11)
- When text spacing is changed, some of the text is not fully visible. (WCAG 2.4.1)
- There is no method for bypassing blocks of navigation. (WCAG 2.4.1)
- The page title is not descriptive on certain sections of the online service. (WCAG 2.4.2)
- There are some inaccurate and nondescriptive link texts. (WCAG 2.4.4)
- There are no multiple ways of navigation in certain sections of the online service. (WCAG 2.4.5)
- Keyboard focus is not visible in certain user interface elements. (WCAG 2.4.7)
- The user's focus is moved unexpectedly on focus in the sorting function. (WCAG 3.2.1)
- Navigation is inconsistent across sections of the online service. (WCAG 3.2.3)
- The error message on user input is not accurate and informative. (WCAG 3.3.1, 3.3.3)
- The language of certain parts of the content has not been marked properly. The Finnish language content has not been marked as being in Finnish, and some of the English language terms have not been marked as being in English. (WCAG 3.1.2)
- The markup language contains errors. (WCAG 4.1.1)
- There are certain user interface elements which cannot be programmatically determined. For example, some of the links and buttons are not programmatically associated with their targets. (WCAG 1.3.1, 4.1.2)
- All status messages are not announced via assistive technologies, for example error messages, success notifications and search results. (WCAG 4.1.3)

An effort will be made to correct the shortcomings listed in this statement during 2022.

How have we tested accessibility?

The observations in this accessibility statement are based on a third-party assessment of whether the online service meets legal requirements.

The online service was published in 2017.

This statement was prepared on 14 February 2021.

The statement was last updated on 14 February 2021.

[Act on the Provision of Digital Services \(306/2019\)](#) (in Finnish and Swedish)

[Accessibility Requirements website](#) (in Finnish and Swedish)